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SCHMI's E-Appointment System (English)

Login Page	Home Page
<div><p>请登录您的账号。</p><p>Please login your account.</p></div> <div><div><div>✉ 电子邮件 (Login Email)</div><div>🔑 密码 (Password)</div></div><div>登入 (Login)</div><div>忘记密码 (Forget Password)</div><div>本院病人创建账号 (SCHMI existing patient create account)</div><div><p>HQ OFFICE & TOA PAYOH BRANCH: 640 Lorong 4 Toa Payoh Singapore 319522 Tel: 6251 3304</p><p>WOODLANDS BRANCH: BLK 679 Woodlands Avenue 6 #01-710 Singapore 730679 Tel: 6366 3246</p><p>BUKIT PANJANG BRANCH: BLK123 Pending Road, #01-42 Singapore 670123 Tel: 6766 7576</p></div></div>	<div><div>—</div><div>中华医院系统提示 SCHMI's Prompt Message</div><div><div>🔔 来临的预约 (Upcoming Appointment)</div><div><div>🔔 没有即将来临的预约。 No upcoming appointment.</div><div>查看详情 (View Detail)</div></div><div><div>📌 快捷键 (Shortcuts)</div><div><div>🏠 TOA PAYOH's Appt. 大巴窰的预约</div><div>🏠 WOODLANDS' Appt. 兀兰的预约</div></div></div></div></div>

Register an account

- i. Register an account **ONLY** for our existing patients.
- ii. Please click the “本院病人创建账号 (SCHMI existing patient create account)” to verify patient’s basic info which register in SCHMI, as below:

电子邮件 (Login Email)

密码 (Password)

登入 (Login)

[忘记密码 \(Forget Password\)](#)

本院病人创建账号
(SCHMI existing patient create account)

HQ OFFICE & TOA PAYOH BRANCH:
640 Lorong 4 Toa Payoh
Singapore 319522
Tel: 6251 3304

WOODLANDS BRANCH:
BLK 679 Woodlands Avenue 6 #01-710
Singapore 730679
Tel: 6366 3246

请输入您的资料，以识别是本院的病人。

Identity for SCHMI's patient, please fill in your information.

登记证件号码 (NRIC No. / Fin No. / Passport No.)

手机号码 (Mobile No.) - For eg. 8xxxxyy1

居邮政号码 (Postal Code) - For eg. 319522

生日日期 (Date of Birth) - 月 日 年 (MM DD YYYY)
08/03/2023

确定 (Confirm)

[登入账号 \(Login\)](#)

- iii. The information below must make sure all correct
 - a. NRIC No. / Fin No. / Passport No.
 - b. Mobile No.
 - c. Postal Code
 - d. Date of Birth



- iv. If you get the error message below, please call our hotline 62513304 to cross check:
It might be you changed the phone number / moved to a new place, our side don't have the latest update from you.
Or our staff typo for your information.

office.zhonghuayiyuan.com says

不好意思，验证身份失败。

您所提供的资料，在本院的资料库里查询不到。

此服务只提供给本院已有的病人。

Verification failed.

Cannot found your information from our database.

This service just allow for our existing patients to use.

OK

- v. You will get the message below if your information is correct.

office.zhonghuayiyuan.com says

验证成功。

Verification success.

OK

- vi. Please enter your email address and password to create an account.
Email address must be unique.
Password strength must be at least medium level.

请您创建一个账号，以便将来登入。

Please create an account for future login.

✉ 电子邮件 (Login Email)

✉ 确认电子邮件 (Confirm Login Email)

🔑 新的密码 (New Password)

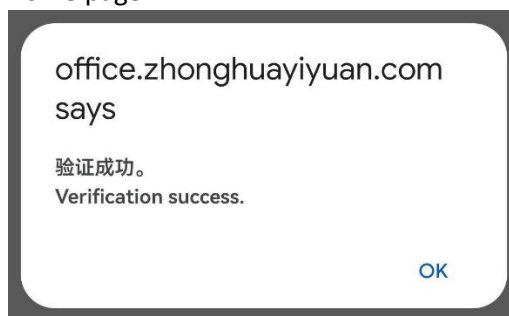
🔑 确认密码 (Confirm Password)

***密码强度需要至少中等。
例如: 密码里有个大&小写英文字母，号码和符号。
***Password strength must at least Medium .
For example: Included upper & lower case letter, numbers and symbols in the password.

确定 (Confirm)

[返回 \(Back\)](#)

- vii. You will get the message below when you created the account. Then it will autologin to our home page.



- viii. So, you can log in by key in your email address and password in future.

Make an appointment for myself

- i. Select the desired location of your visit.

中华医院系统提示
SCHMI's Prompt Message

🕒 Your last login date was on 9/12/2023 6:00:42 PM.
❗ You have 4 log in failed attempts since your last access.
The last failed login was on 9/12/2023 5:23:12 PM.

🔑 来临的预约 (Upcoming Appointment)

❗ 没有即将来临的预约。
No upcoming appointment.

[查看详情 \(View Detail\)](#)

🔑 快捷键 (Shortcuts)

- 🏠 [TOA PAYOH's Appt. 大巴窑的预约](#)
- 🏠 [WOODLANDS' Appt. 兀兰的预约](#)
- 🏠 [BT. PANJANG's Appt. 武吉班让的预约](#)
- 🏠 [YISHUN's Appt. 义顺的预约](#)
- 🏠 [JOO CHIAT's Appt. 如切的预约](#)
- 🏠 [SCHMI @ VIVA's Appt.](#)

- ii. Select "Own" as the appointment type, then select the desired doctor, date and time of your visit. Please read the terms and conditions carefully and confirm your appointment before submitting.

[Chinese Page](#)

Appointment information

👤 Appointment Type

Own (1) (Parent / Children) (2)

👤 Physician

CHAN GEK CHOO	CHEN SUI
HO GUAN QI	HO WAH SONG
HO WAH SONG	HO WAH SONG (Monday)
KOH PUA KWANG	KUO TUNG HO
LAU KAH YONG	LIM ING
LIM NAI SIANG	LOKE POON HOI
NG HUI PING	NG PU JUE
PEH WEI LIANG, WILLIAM	SOH SENG KIT
TAN KIAN SENG	TAN MUI QUI
TAN SONG HUAT	TAY BOON MUE
TCM Fertility	TCM Gastroenterology
TCM Ophthalmology	TCM Ophthalmology (Dr Pat Lim)
TCM Ophthalmology (Saturday)	TCM Pain Management
TCM Post-Stroke Management	TEO ENG KIAT
TEO ENG KIAT (Thursday)	YAM CHOW SING
YEO SANG CHEE	

[Confirm Book](#)

YEO SANG CHEE

☰ Physician's Intro / Shift Duty

PHYSICIAN PEH WEI LIANG, WILLIAM
Attending Physician
TCM Oncology, TCM Internal Medicine, Acupuncture & Moxibustion
-> Morning Shift - Tue
-> Evening Shift - Wed

📅 Appointment Date

September October November

09-19 Tue 09-20 Wed 09-26 Tue

09-27 Wed

🕒 Time Slot

19:24:00 19:50:00 20:16:00

20:42:00

📝 Notes

- Please note that we understand some of the senior citizens do not know how to use smart technology, so partial appointment time slots will open for online booking.
- Physician duty date not showing due to public holiday or physician on leave.
- Only show appointments within the next 60 days.
- Appointment must be made one day in advance. booking appointment on the day of visit is not allowed.
- ONE appointment is only allowed.

[Confirm Book](#)

Make an appointment for others

- i. Select the desired location of your visit.

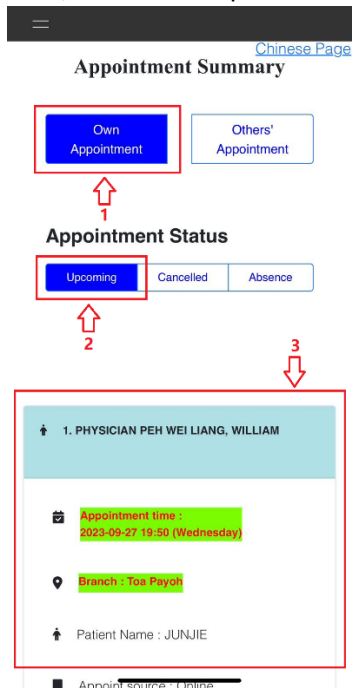
- ii. Select "Others (Parent / Children)" as the appointment type, enter the patient's ID number then query. After successful verification, the system will display the patient's name. Select the desired doctor, date and time of your visit. Please read the terms and conditions carefully and confirm your appointment before submitting.

Physician	
CHAN GEK CHOO	CHEN SUI
HO GUAN QI	HO WAH SONG
HO WAH SONG	HO WAH SONG (Monday)
KOH PUA KWANG	KUO TUNG HO
LAU KAH YONG	LIM ING
LIM NAI SIANG	LOKE POON HOI
NG HUI PING	NG PU JUE
PEH WEI LIANG, WILLIAM	SOH SENG KIT
TAN KIAN SENG	TAN MUI QUI
TAN SONG HUAT	TAY BOON MUE
TCM Fertility	TCM Gastroenterology
TCM Ophthalmology	TCM Ophthalmology (Dr. Pat...

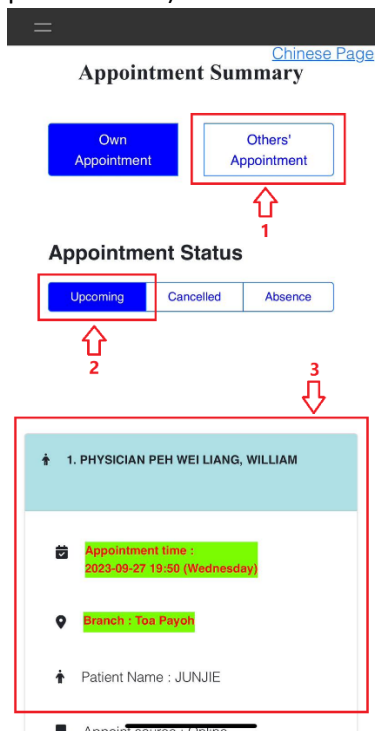
Time Slot		
19:24:00	19:50:00	20:16:00
20:42:00		

Check upcoming appointments

- i. Select "Appointment History" and then click "Own Appointment". Appointment status: Upcoming. Your appointment information will be displayed below (appointment date, time, location and patient name).



- ii. Click "Others' Appointment". Appointment status: Upcoming. Your parent / children' appointment information will be displayed below (appointment date, time, location and patient name).



Reschedule an appointment

- i. Select "Appointment History" and click "Reschedule Appt".

Chinese Page

Appointment Summary

Own Appointment Others' Appointment

Appointment Status

Upcoming Cancelled Absence

1. PHYSICIAN PEH WEI LIANG, WILLIAM

Appointment time : 2023-09-27 19:50 (Wednesday)

Branch : Toa Payoh

Patient Name : JUNJIE

Appoint source : Online

By when : 2023-09-13 10:03

By who : JUNJIE

Reschedule Appt.

Cancel Appt.

- ii. Select a new appointment date and time. Please read the precautions carefully and confirm your appointment before submitting.

office.zhonghuayiyuan.com

2023-09-27 19:50:00

Booked Physician

PHYSICIAN PEH WEI LIANG, WILLIAM

Physician's Intro / Shift Duty

Attending Physician
TCM Oncology, TCM Internal Medicine, Acupuncture & Moxibustion
-> Morning Shift - Tue
-> Evening Shift - Wed

Reschedule Appointment Date

September October November

09-19 Tue 09-20 Wed 09-26 Tue

09-27 Wed

Reschedule Time Slot

10:57:00

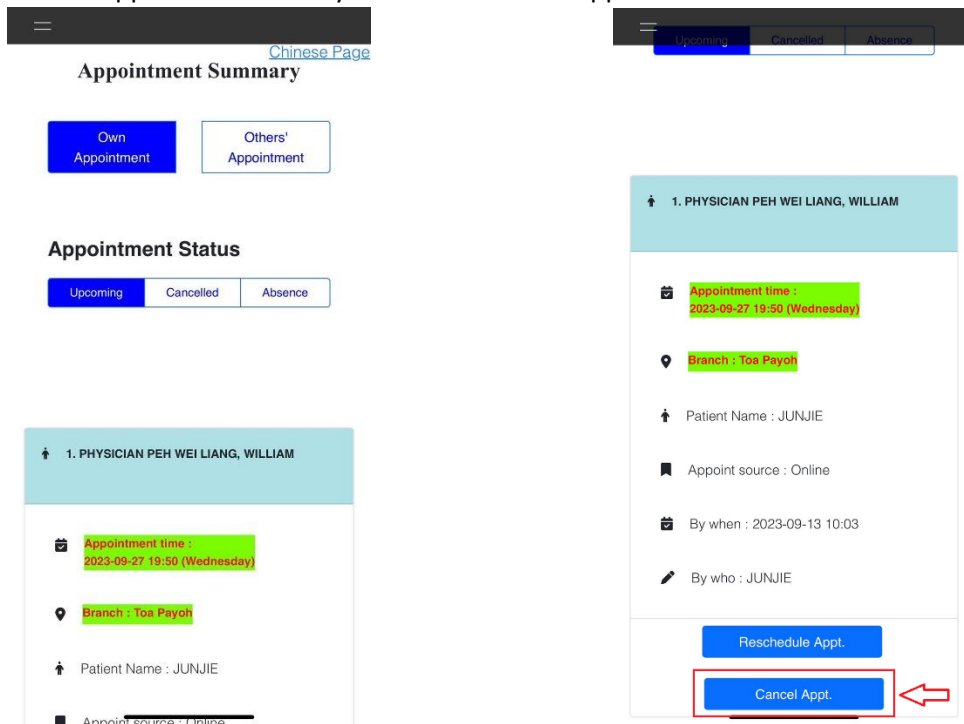
Notes

Cannot change the branch and physician, please cancel this appointment and make a new appointment if you want to change the branch or physician.

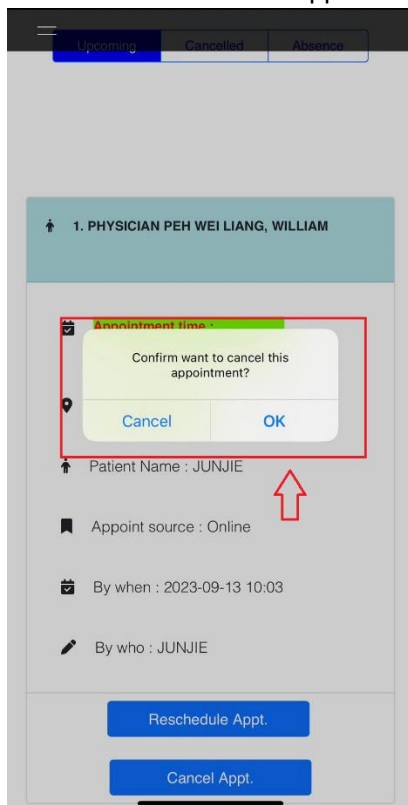
Confirm Reschedule

Cancel an appointment

- i. Select "Appointment History" and click "Cancel Appt".



- ii. Click "OK" to cancel the appointment.

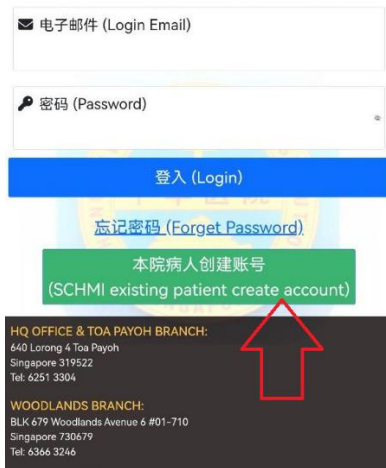


中华医院网上预约系统 (中文)

登录界面	主界面
<div data-bbox="256 331 630 1008"><p>请登录您的账号。</p><p>Please login your account.</p><div><div>✉ 电子邮件 (Login Email)</div><div></div><div>🔑 密码 (Password)</div><div></div><div>登入 (Login)</div><div>忘记密码 (Forget Password)</div><div>本院病人创建账号 (SCHMI existing patient create account)</div><div><p>HQ OFFICE & TOA PAYOH BRANCH: 640 Lorong 4 Toa Payoh Singapore 319522 Tel: 6251 3304</p><p>WOODLANDS BRANCH: BLK 679 Woodlands Avenue 6 #01-710 Singapore 730679 Tel: 6366 3246</p><p>BUKIT PANJANG BRANCH: BLK123 Pending Road, #01-42 Singapore 670123 Tel: 6766 7576</p></div></div></div>	<div data-bbox="824 304 1161 976"><div><div>≡</div><div>中华医院系统提示 SCHMI's Prompt Message</div></div><div><div>🔗 来临的预约 (Upcoming Appointment)</div><div><div>ⓘ 没有即将来临的预约。 No upcoming appointment.</div><div>查看详情 (View Detail)</div></div><div><div>📌 快捷键 (Shortcuts)</div><div><div>🏠 TOA PAYOH's Appt. 大巴窑的预约</div><div>🏠 WOODLANDS' Appt. 兀兰的预约</div></div></div></div></div>

注册账号

- i. 注册账号只开放给本院的病人
- ii. 请点击“本院病人创建账号 (SCHMI existing patient create account)”以验证您的个人资料，如图下所指的按钮：



The image shows a login and account creation interface. At the top, there are two input fields: "电子邮件 (Login Email)" and "密码 (Password)". Below these is a blue "登入 (Login)" button. Under the login button is a link "忘记密码 (Forget Password)". Below that is a green button labeled "本院病人创建账号 (SCHMI existing patient create account)". A red arrow points to this green button. At the bottom, there is a dark grey box containing contact information for two branches: "HQ OFFICE & TOA PAYOH BRANCH" and "WOODLANDS BRANCH".

- iii. 所有个人资料都必须正确
 - a. 登记号 / 准证号 / 护照号码.
 - b. 手机号码
 - c. 居邮政号码
 - d. 生日日期



The image shows a registration form for SCHMI patients. It starts with the instruction "请输入您的资料，以识别是本院的病人。 Identity for SCHMI's patient, please fill in your information." Below this are four input fields: "登记证件号码 (NRIC No. / Fin No. / Passport No.)", "手机号码 (Mobile No.) - For eg. 8xxxxxy1", "居邮政号码 (Postal Code) - For eg. 319522", and "生日日期 (Date of Birth) - 月 日 年 (MM DD YYYY)" with the example "08/03/2023". At the bottom is a blue "确定 (Confirm)" button and a link "登入账号 (Login)".

- iv. 如果以下的信息弹出来, 请致电到我们的热线 62513304:
失败的原因有可能是因为您换了手机号或是迁居新住宅, 我们没有您的资料更新.
又或者是因为我们的工作人员输入错误您的个人资料.



The image shows a message box with the text: "office.zhonghuayiyuan.com says", "不好意思，验证身份失败。", "您所提供的资料，在本院的资料库里查询不到。", "此服务只提供给本院已有的病人。", "Verification failed.", "Cannot found your information from our database.", "This service just allow for our existing patients to use.", and an "OK" button.

- v. 如果您的个人资料都正确，您将会看到以下的信息弹出。



The image shows a message box with the text: "office.zhonghuayiyuan.com says", "验证成功。", "Verification success.", and an "OK" button.

- vi. 请输入您的电子邮件还有新的密码
电子邮件必须是独特唯一的.
密码强度必须至少中等等级.

请您创建一个账号, 以便将来登入。

Please create an account for future login.



✉ 电子邮件 (Login Email)

✉ 确认电子邮件 (Confirm Login Email)

🔑 新的密码 (New Password)

🔑 确认密码 (Confirm Password)

*****密码强度需要至少中等.**
例如: 密码里有个大&小写英文字母, 号码和符号.
*****Password strength must at least Medium .**
For example: Included upper & lower case letter, numbers and symbols in the password.

确定 (Confirm)

[返回 \(Back\)](#)

- vii. 账号注册成功, 您将看到以下信息. 然后将会自动登入到我们的主界面.



- viii. 所以下次登入的时候, 您可以在我们的登入界面输入您的电子邮件还有密码登入本院的预约系统.

线上预约（自己）

- i. 请选择您要向哪间院区预约挂号。

中华医院系统提示

SCHMI's Prompt Message

Your last login date was on 9/12/2023 6:00:42 PM.

You have 4 log in failed attempts since your last access.

The last failed login was on 9/12/2023 5:23:12 PM.

来临的预约 (Upcoming Appointment)

没有即将来临的预约。
No upcoming appointment.

查看详情 (View Detail)

快捷键 (Shortcuts)

- TOA PAYOH's Appt. 大巴窑的预约
- WOODLANDS' Appt. 兀兰的预约
- BT PANJANG's Appt. 武吉班让的预约
- YISHUN's Appt. 义顺的预约
- JOO CHIAT's Appt. 纽切的预约
- SCHMI @ VIVA's Appt.

- ii. 预约种类选择“自己”，然后选择所需的医师，就诊日期和时间。提交前，请仔细阅读条款与条件，并确认您的预约。

预约资料

English Page

预约种类

自己 (父母 / 孩子)

医师

白伟良医师	陈建生特需医师
陈玫瑰医师	陈松发医师
陈岁特需医师	郭志福特需医师
何冠其医师	何和松特需医师
何和松医师	何和松医师 (周一)
黄惠萍医师	黄普觉医师
林莲湘医师	林英医师
刘嘉扬医师	陆判海医师
苏成吉特需医师	许柏光特需医师
严朝新医师	眼科特邀 (林秋霞博士)
杨昌志医师	曾玉珠医师
赵英杰特需医师	赵英杰医师 (周四)
郑文薇医师	中医肠胃病组
中医筋骨痛症组	中医生育组
中医眼科组	中医眼科组 (周六)
中医中风后遗症组	

医师简介 / 轮班

确定预约

医师简介 / 轮班

主治医师

专长: 中医肿瘤专病、中医内科、针灸

-> 早班 - 星期 2

-> 晚班 - 星期 3

预约日期

9月	10月	11月
09-19 Tue	09-20 Wed	09-26 Tue
09-27 Wed		

预约时间

19:24:00	19:50:00	20:16:00
20:42:00		

注意事项

1. 贴心提醒注意事项, 体恤有些年长者不懂得使用智能科技, 所以只开放部分预约的时间在网上预约。
2. 医师轮值日期没出现的话, 是因为当天是公共假期或医师拿假。
3. 只显示未来60天内的预约。
4. 必须提前一天, 不可预约当日的时段。
5. 同一天内只允许预约一个医师门诊时段。
6. 最多只能有2个来临预约 (不同医师)。
7. 避免本院过于拥挤, 请各位在预约前的10 ~ 15分钟前到本院。登记仅在您预约的时间前的30分钟才能办理。

确定预约

线上预约（他人）

- i. 请选择您要向哪间院区预约挂号。

中华医院系统提示
SCHMI's Prompt Message

🕒 Your last login date was on 9/12/2023 6:00:42 PM.
 ⚠️ You have 4 log in failed attempts since your last access.
 The last failed login was on 9/12/2023 5:23:12 PM.

🔑 来临的预约 (Upcoming Appointment)

❗ 没有即将来临的预约。
 No upcoming appointment.

[查看详情 \(View Detail\)](#)

🔗 快捷键 (Shortcuts)

- 🏠 [TOA PAYOH's Appt. 大巴窑的预约](#)
- 🏠 [WOODLANDS' Appt. 兀兰的预约](#)
- 🏠 [BT PANJANG's Appt. 武吉班让的预约](#)
- 🏠 [YISHUN's Appt. 义顺的预约](#)
- 🏠 [JOO CHIAT's Appt. 纽切的预约](#)
- 🏠 [SCHMI @ VIVA's Appt.](#)

- ii. 预约种类选择“其他（父母 / 孩子）”，输入病患的身份证号码及查询。验证成功后，系统将显示病患姓名。接着请选择所需的医师，就诊日期和时间。提交前，请仔细阅读条款与条件，并确认您的预约。

预约资料 [English Page](#)

👤 预约种类

☐ 自己 ☒ 其他 (父母 / 孩子)

🔍 病患身份证号码

👤 病患姓名

👤 医师

白伟良医师	陈建生特需医师
陈玫瑰医师	陈松发医师
陈岁特需医师	郭志福特需医师
何冠其医师	何和松特需医师
何和松医师	何和松医师 (周一)
黄惠萍医师	黄晋觉医师
林楚湘医师	林英医师
刘嘉扬医师	陆判海医师
苏成吉特需医师	许柏光特需医师
严朝新医师	眼科特邀 (林秋霞博士)
杨昌志医师	曾玉珠医师
赵英杰特需医师	赵英杰医师 (周四)
郑文薇医师	中医肠胃科

[确定预约](#)

医师简介 / 轮班

主治医师
 专长: 中医肿瘤专科、中医内科、针灸
 -> 早班 - 星期 2
 -> 晚班 - 星期 3

📅 预约日期

9月	10月	11月
09-19 Tue	09-20 Wed	09-26 Tue
09-27 Wed		

🕒 预约时间

19:24:00	19:50:00	20:16:00
20:42:00		

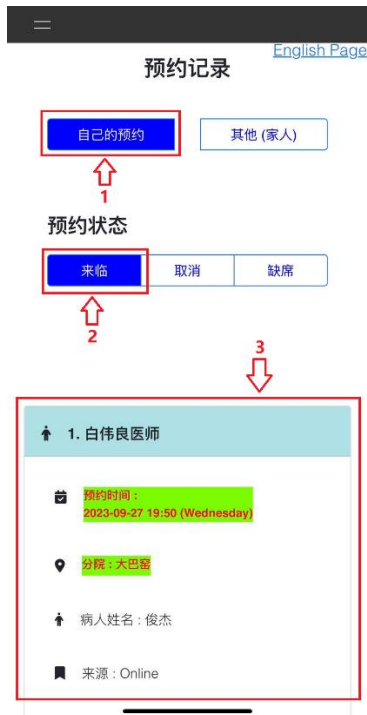
⚠️ 注意事项

1. 贴心提醒注意事项, 体恤有些年长者们不懂得使用智能科技, 所以只开放部分预约的时间在网上预约。
2. 医师轮值日期没出现的话, 是因为当天是公共假期或医师拿假。
3. 只显示未来60天内的预约。
4. 必须提前一天, 不可预约当日的时段。
5. 同一天内只允许预约一个医师门诊时段。
6. 最多只能有2个来临预约 (不同医师)。
7. 避免本院过于拥挤, 请各位在预约前的10 ~ 15分钟前到本院。登记仅在您预约的时间前的30分钟才能办理。

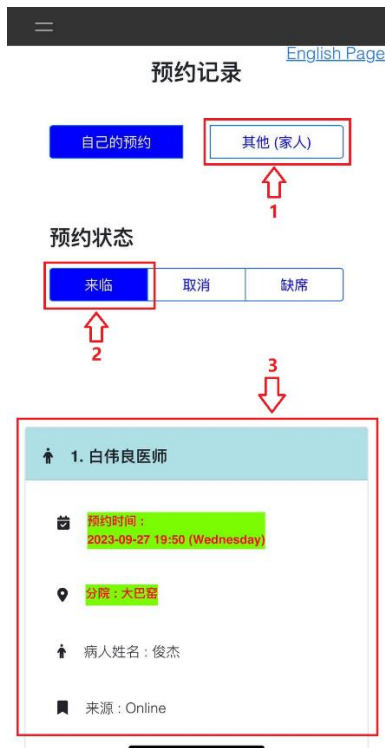
[确定预约](#)

查询来临预约

- i. 请选择“预约历史记录”，然后点击“自己的预约”，预约状态：来临，以下将显示您的预约资料（预约日期，时间，地点以及病患姓名）。



- ii. 请选择“预约历史记录”，然后点击“其他（家人）”，预约状态：来临，以下将显示您家人的预约资料（预约日期，时间，地点以及病患姓名）。



更改预约

- i. 请选择“预约历史记录”，然后点击“更改预约”。



- ii. 选择新的预约日期和时间。提交前，请仔细阅读注意事项，并确认您的预约。



取消预约

- i. 请选择“预约历史记录”，然后点击“取消预约”。



- ii. 点击“OK”取消预约。

